

Claim notification form

Household contents / Buildings

As the insured person or their legal representative, please complete the form in full and send it to the address given on the last page. Only then can we verify your entitlement to benefits.

Any questions? Our Customer Service Centre will be happy to help on 0844 277 888. Thank you.



Alternatively, you can notify us
online at css.ch/household

Client number

1 Line of business

- | | | |
|---------------------------------------|---|---|
| <input type="checkbox"/> Fire damage | <input type="checkbox"/> Damage by natural forces | <input type="checkbox"/> Theft |
| <input type="checkbox"/> Water damage | <input type="checkbox"/> Glass breakage | <input type="checkbox"/> Household contents accidental damage |

2 General information

2.1 Insured person

First name	Surname	Date of birth
<input type="text"/>	<input type="text"/>	<input type="text"/>
Street, house number	Postcode / town	
<input type="text"/>	<input type="text"/>	

2.2 Contact

Home phone	Mobile phone	Business phone
<input type="text"/>	<input type="text"/>	<input type="text"/>
What is the best time to reach you?		Email
<input type="text"/>	Where? <input type="checkbox"/> Home <input type="checkbox"/> Mobile <input type="checkbox"/> Business	<input type="text"/>

3 Information on the loss event

3.1 Date / place of loss / damage

Date	Time
<input type="text"/>	<input type="text"/>
Street, house number	Postcode / town
<input type="text"/>	<input type="text"/>

3.2 Owner of the stolen / damaged items

First name	Surname
<input type="text"/>	<input type="text"/>
Street, house number	Postcode / town
<input type="text"/>	<input type="text"/>

3.3 Cause of damage / course of events

--

3.4 How high do you estimate the damage / loss?

CHF

--

3.5 Who caused the damage / loss?

First name

--

Surname

--

Street, house number

--

Postcode / town

--

3.6 Is there liability insurance in place? ☐ Yes ☐ No

If so, with which insurance company?

Name of insurance company

--

Policy no. / claim no.

--

3.7 Objects

Damaged or stolen items (Please enclose original purchase receipts)

Object

Purchased from

Date of purchase

Replacement value /
Cost of repair

--

--

--

--

--

--

--

--

--

--

--

--

☐ In accordance with separate list

3.8 Damage to buildings

Parts of building affected

--

Repair company / Address / Phone no.

--

Estimate of loss amount / Quotations

--

--

--

--

--

--

--

☐ In accordance with separate list

Year in which building constructed

--

3.9 Bicycle (Please enclose original purchase receipts)

☐ Gents / ladies bike

☐ Childrens bike

Was the bike locked? ☐ Yes ☐ No

Make

Model

Frame number

Number of gears

Year bought

Current sale price

4 Notification of police

4.1 Person who notified police

First name

Surname

Street, house number

Postcode / town

Date reported

Police station

Police officer

5 Payment to

5.1 Name and address of the recipient

First name

Surname

Street, house number

Postcode / town

5.2 Account details of the recipient

IBAN

Name of financial institution

6 Additional information (to be completed in every case)

6.1 Are the items named above covered by any other insurance policies?

☐ Yes ☐ No

☐ Partial cover / fully comprehensive

☐ Household contents / business

☐ Valuables

☐ Buildings

☐ Other

Insurance company

Policy no.

☐ I do not know whether there is other insurance in place for the above damage / loss

☐ There is no other insurance in place

Comments

The undersigned person hereby confirms that he or she has answered all questions on all pages truthfully and in full.

CSS Versicherung AG processes the data you disclose to us or which we obtain from third parties with your consent to the extent necessary for handling claims. You hereby agree that the data may be passed on, to the extent required, to the CSS Group companies involved in settling the claim, to co-insurers and reinsurers, authorities and other third parties in Switzerland and abroad for processing or that it may be procured by them. The data will be processed in electronic or paper form. The data is filed for as long as is necessary for business purposes or as laid down by law.

You can find further details of the processing of your data in the CSS Versicherung AG privacy policy at css.ch.

The undersigned person is entitled to request information about the data pertaining to him or her that is being processed. Consent to the processing of data may be revoked at any time.

Legal entity for basic insurance (KVG): CSS Health Insurance Ltd, legal entity for insurance under the VVG: CSS Insurance Ltd

Place

Date

Signature of the insured person or his or her legal representative