

# myFlex Hospitalisation Insurance. Outpatient hospital treatment.

More and more surgeries and procedures are being performed on an outpatient basis, i.e. without an overnight stay in hospital. CSS wants its our insurance to reflect this fact, and therefore offers you exclusive additional benefits under our myFlex Hospitalisation Insurance. It ensures that you can enjoy greater comfort and more privacy during any outpatient procedure in the clinic and at home.

Benefits for outpatient treatment in a CSS partner clinic	myFlex Premium Hospitalisation Insurance	myFlex Balance Hospitalisation Insurance
 <p><b>Free choice of doctor</b> In the CSS partner clinics you can freely choose your doctor</p>		
 <p><b>Free choice of appointment</b> Benefit from being able to choose your appointment, and get rapid access to the most suitable specialists and hospitals from among CSS's partner clinics</p>		
 <p><b>Privacy in hospital</b> Enjoy separate waiting and recovery areas</p>		
 <p><b>Accommodation</b> Accommodation options before or after an outpatient procedure at a CSS partner clinic or in a hotel allocated by the hospital concerned</p>		
<p><b>Benefits in relation to your treatment (irrespective of clinic)</b></p>  <ul style="list-style-type: none"> <li>• Parking charges</li> <li>• Return travel costs</li> <li>• Home-delivered meals</li> <li>• Care at home</li> <li>• External childcare</li> <li>• Help in the home and garden</li> <li>• External pet care</li> </ul>	<p>Max. CHF 1,400 p. calendar year</p>	<p>Max. CHF 900 p. calendar year</p>
	<p>Max. CHF 500 p. calendar year</p>	<p>Max. CHF 300 p. calendar year</p>

## Offer conditions

- Available only to those insured under myFlex Balance or myFlex Premium Hospitalisation Insurance
- CSS maintains a list of CSS partner clinics, incl. what they offer in terms of the first four benefits above.
- You can claim benefits related to your treatment regardless of which clinic you go to. No bills issued by family members or friends will be accepted.
- Benefits are connected with outpatient treatment in Switzerland, and the services must be used immediately before or after an outpatient procedure. Benefits will be paid for services provided up to no more than three days from the date of the procedure.
- The procedure is now only performed on an outpatient basis (in accordance with the list of the Federal Office of Public Health or canton).
- To claim your reimbursement, please use the Outpatient hospital treatment reimbursement form.
- The lists of CSS partner clinics and outpatient procedures, as well as the reimbursement form, can be found at [css.ch/oni](https://css.ch/oni)

## We are here for you.

Customer Service Center 0844 277 277  
[css.ch/oni](https://css.ch/oni)

The offer and conditions applicable to outpatient treatment in hospital are determined by CSS Versicherung AG and may be modified unilaterally by CSS at any time. The loss of and/or a change to the offer and/or its conditions does not constitute grounds for termination. The information on the additional services and benefits in the General Insurance Conditions (AVB) and Supplementary Conditions (ZB) of the specified insurance products in accordance with the Federal Insurance Contract Act (VVG) form the basis of this offer.